

vSb Price list (...plus 13% HST.)

Troubleshooting & Diagnostics

Description of Service	Depot	On-Site
Non-Network Troubleshooting – Per hour	\$60	-
Non-Network Troubleshooting First 1/2-Hour	-	\$50
Non-Network Troubleshooting Every 1/2-Hour thereafter	-	\$25

Common Repairs

Description of Service	Depot	On-Site
Computer & Laptop Tune-Up	\$40	\$75
Virus /Spyware Detect & Removal*	\$60	\$85
Total Operating System Repair with Data Back-Up & Restore*	\$80	\$179
Operating System with drivers*	\$40	\$75
Total Operating System with drivers & critical updates*	\$60	\$95

*Install FREE Antivirus software

Recovery & Data Backup

Description of Service	Depot	On-Site
Computer Data Recovery (media diagnostic only, to see if data can be recover)*	\$20	-
Recovery CD Creation	\$20	-
Data Backup/Transfer DVD or PC	\$40	\$80

* Call for details & price

Installation

Description of Service	Depot	On-Site
Software (max. 2)	\$20	\$50
Hard Drive/DVD-RW drive	\$15	\$40
Printer, Scanner, Camera	\$20	\$50
Expansion Card	\$15	\$40
Memory (RAM)	\$15	\$40
Motherboard	\$40	\$80
Router Installation & Configuration (1 -2 PC/Laptop)		\$60

Windows Server & Networking

Description of Service	On-Site
Windows Server Installation & Maintenance	\$75 /hr.
Networking (wired , or wireless, p- to -p or server based)	\$75 /hr

Other Services

Description of Service	Depot	On-site
Computer Health Check M.O.T	\$60	\$95
New Computer Set-Up	\$30	\$60
New Computer Set-Up with Data Migration*	\$60	\$85
Password Reset/Removal	\$10	\$40
Hard Drive Cleaning	\$20	-
PC Dusting	\$20	\$50
Remote Support - Per 1/2 - Hour	\$30	-
Training & Support (2- Hour)		\$98
Consulting Per 1/2 -Hour		\$40

*Premium Set-Up

Common Laptop Repairs

Description of Service	Depot
DC Power Jack Loose or Broken:- This is a very common problem with laptops. In most case the connector requires soldering or replacement to fix the problem. Parts from (0 - \$35)	\$65 + parts

Description of Service	Off-site
Dead Motherboard (No power):- A dead motherboard can mean a lot of things. The repair process required the testing of components to locate the source of the problem. Parts cost from (\$100 - \$300), motherboard may after to be replaced	\$95 + parts

Graphics chip replacement or repair. Please call

Description of Service	Depot
Overheating & Shutting Down: -Heat is the enemy of electrical components "Don't treat your computer as a plug-in appliance that doesn't need ongoing service" If the cooling fans stop working, or too much dust gets in the heatsink assembly, your laptop components will run at a higher temperature. When the processor temperature threshold is reached the laptop will shutdown to prevent damage. Parts cost from (0 - \$80)	\$65 + parts

Description of Service	Depot
Dim LCD Screen: -A dim LCD screen usually means a bad inverter. The inverter is a device that connects the video card and the LCD panel. The inverter will have to be replaced. Parts cost from (\$30 -\$50)	\$50 + parts

Description of Service	Depot
Keyboard Replacement: -Spilled liquid, keyboard not working. Keyboards must be replaced not repaired. Parts cost from (\$35 - \$60)	\$40 + parts

Description of Service	Depot
Broken LCD Panel: -We can replace your broken or cracked LCD panel. We carry a wide selection of LCD panels (8.9" to 18.4") Parts cost from (\$80 - \$180)	\$60 + parts

Description of Service	Depot
Broken Hinge(s): -A broken, cracked, tight, loose or worn out hinge assemble can result in physical damage to the laptop over time. Parts cost from (\$35 - \$80)	\$50 + parts

Warranty:

[90-Days Limited Service Warranty](#)

* Call for details